



# DEPARTMENT OF WORKS CREATION AND SPATIAL PLANNING OF BATAM CITY



The Department of Human Settlements and Spatial Planning of the City of Batam is a Department that was previously a combination of the Department of Highways and the Department of Public Housing and Residential Areas of the City of Batam. This office was relatively recently formed, namely in 2017 and this office building was only renovated last year in 2021. Early in 2022, the Batam City Government has followed up on simplifying the bureaucracy by inaugurating functional positions. The collaboration between the Ministry of Home Affairs and the Ministry of PANRB has facilitated the simplification of bureaucracy within the Regional Government. Apart from that, his party together with the Ministry of PANRB have also given approval to equalize administrative positions into functional positions for all provinces and districts/cities throughout Indonesia. Department of Human Settlements and Spatial Planning of Batam City, the field of Spatial Planning focuses on planning, controlling, structuring and utilizing Batam City.

## Literature

The form of public service innovation that has been carried out is the SIMBG Software Application (Building Management Information System). At the beginning of 2018, SIMBG began to be introduced and officially used by accessing it via the SIMBG website or Building Construction Permit System (SIMB-G) which is a special website to serve permits in terms of Building Construction Permits (IMB) issued by the Ministry of Public Works, Public Housing with integrity and integrity. can be accessed by visiting [www.simbg.pu.go.id](http://www.simbg.pu.go.id). SIMBG was issued to enable all application processes to be properly administered so that they can be openly controlled over each progress, as well as to reduce the accumulation of licensing documents in offices and work processes in government environments by optimizing the use of developments in technology, information and communication. It is hoped that the use of E-Government can provide efficient and effective services as well as provide easy access for the community, simplifying the system to help increase regional original income through building permit fees (IMB). The Building Management Information System (SIMBG) is a web-based application system designed to provide easy services to the public. However, with the existence of this application, many people do not understand how to use the SIMBG application.

## Discussion

A possible solution could be an input. The suggestion that would be conveyed is that in arranging building permits, many people do not understand how to use this application. The resulting output plan is to create a guidebook. Having a guidebook can make it easier for people to register for IMB through the Building Management Information System application.

## Reference

- Data reference via
- Web
  - Observasi
  - Intrview